

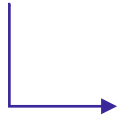
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AmerisourceBergen

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Select the current session and question and follow along with the moderator



Chara Reid, Pharm.D., RPh

Senior Director, Strategic Accounts, AmerisourceBergen

Chara Reid enters into the Sr. Director, Strategic Accounts role after serving as the Director, Specialty Practice Solutions for AmerisourceBergen for the last 14 months. In this role she supported community oncologist in the Southeast Region for oral oncology dispensing services. She started her pharmacy career in 1993, while in high school, as a pharmacy technician at Walgreens. During her time as a pharmacy technician, she graduated with her bachelor's degree in biology in 1998 from Northern Illinois University. Then went on to Midwestern University where she earned her Bachelor of Pharmacy and Doctorate of Pharmacy degrees.

Chara has vast experience in Pharmacy including leading pharmacy services for five infusion centers and 20 oncologists with Illinois Cancer Specialists, as well as being a speaker for the pharmaceutical industry.

Chara is very active with her alma mater, and she is also the founder of Pharmacist Women Networking Association and sponsors monthly networking programs for women in pharmacy.

Her proudest accomplishment still remains being a mom to her 4 kids ages 14,12,10 and 9.

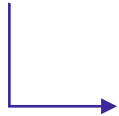
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1. Has your practice experienced employee turnover issues during and post Covid?

A. Yes – significant turnover

B. Yes – mild – moderate turnover

C. We have not experienced noticeable turnover

2. Are turnover and retention an issue with key roles in your practice?

- A. Yes, it has been difficult to retain associates in key positions and leadership roles
- B. No, we have not experienced significant turnover in leadership roles

3. What is your most critical staffing need?

A. Nursing

B. Billing staff

C. Front office / reception

D. Lab

E. Pharmacy staff

F. Other

4. Will your practice participate in the new Enhanced Oncology Model?

A. Yes

B. No

C. Unsure

**5. Does your practice dispense oral
therapeutics?**

A. Yes

B. No

C. Unsure

6. Is your practice taking advantage of contracted non-oncology drugs?

A. Yes

B. No

C. Unsure

7. Are you interested in ways to collaborate with other specialty practice physicians to create a referral base if they are not infusing?

A. Yes, I would like to learn more

B. No, I am not interested at this time

8. Has your practice begun using GPOconnect?

- A. Yes, and we find great value in the tool
- B. Yes, but we are still trying to uncover the value it provides
- C. No, we have not begun using the tool
- D. Unsure

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